



IRWA Staff Spotlight

In an effort to further increase transparency between IRWA Headquarters and the dedicated members of this Association, we are excited to bring you the **IRWA Staff Spotlight**. In each issue of Right of Way Magazine, a different staff member will introduce themselves and give some insight into their role at Headquarters.

Tell us a fun fact about yourself or something that might surprise us.

I grew up in the Philippines. I speak two languages: English and Tagalog and two dialects: Chavacano and Ilocano.

What is your name and your job title at IRWA Headquarters?

Cokie Ganacias, Accounts Receivable Clerk

Tell us about your background and why you chose to work at IRWA.

I have a bachelor of science in commerce and a major in business administration. IRWA is a family-oriented organization, and they invest their staff to see the team grow and thrive.

How long have you been with Headquarters?

I've been with IRWA for 17 years.

Describe your role. What are your primary responsibilities?

I invoice Chapters, work on check payment application and reconciliation, oversee collection, journal entries and more.

What are some of the reasons members typically contact you?

Members will typically contact me when they need help with applying checks to their invoices; these issues often include checks that are missing payment details such as invoice numbers or member names. We make sure to record these instances in our liability account for research.

What are the best ways members can reach you?

Members can contact me by phone and/or email. When leaving a message, members should provide the invoice number or name of the member. By providing the check number, the amount of the check and the date it cleared their bank, members can help us expediate the process.



What is your favorite part of working at IRWA?

It really makes my day whenever I receive checks for the course invoices and see the accounts receivable balance clear.

What is something on your bucket list?

I don't really have any bucket list, but it would be really nice to meet the pope and/or the queen someday.

Tell us a fun fact about yourself or something that might surprise us.

I grew up in the Philippines. I speak two languages: English and Tagalog and two dialects: Chavacano and Ilocano. I lost my Ilocano dialect later when my grandmother passed.

I attended an all-girls Catholic High School in Philippines, and they had a mandatory citizens' army training. After that training, during the summer break, I decided to get a bootcamp-type training to earn the rank of Lieutenant JG Ganacias. That training improved my discipline, dedication and loyalty, which I have applied to everything I do. My Alpha Platoon was one of the best, and I was given an award of merit because of that. 🇵🇭